



GENERAL POLICY FOR ACCOMMODATION WITH PETS HOTEL PORT AINÉ 2000***

Hotel Port Ainé thanks you for the confidence placed in us. We welcome you and your pet to the hotel.

To ensure that your stay is as pleasant as possible and does not cause any inconvenience to other guests, we ask you to respect the Hotel Port Ainé 2000 pet policy.



ADMISSION

- A fee of 12 €/night per pet will be charged for room cleaning.
- **Only dogs are allowed** (no weight limit); cats, birds, reptiles and any other animal are not allowed.
- **A maximum of one pet** per room is allowed. If you wish to travel with two dogs, you must request this in advance and enquire as to availability so that you can be assigned the most suitable type of room.

CONDITIONS

- The guest is responsible at all times for his/her pet and its behaviour.
- The owner of the pet must keep it in suitable hygiene and health conditions.
- The owner is responsible for any damage caused by his/her pet either to third parties or to furniture. The amount of any damage caused during the stay will be added to the final bill for the stay.
- Hotel Port Ainé 2000 reserves the right not to accept pets that disturb other guests or have inappropriate behaviour during the stay.





ROOMS

• The dog may only be unattended in the room during lunch. During this time, the pet owner must place the “DO NOT DISTURB” sign on the door handle so that housekeeping staff do not enter the room. The owner must provide a telephone number to reception, in order to be reached in the event of an emergency. This is to prevent other guests being disturbed by barking or howling and damage to furniture in the room. If the pet is left unattended in the room, the owners will be responsible for any damage it causes in the room. **We recommended that pets not be left in the room unattended.**

- Guests are asked **not to allow the pets to climb onto beds** or sofas.
- When the pet is not in the room, **notify hotel staff so that the room can be cleaned.**
- **Pets may not be bathed in the hotel baths or showers** and hotel towels may not be used to dry them.

FOOD & DRINK

- **Access to interior eating and drinking areas is limited:** buffet, cafeterias, music bar, etc.
- If you wish to use these services, **kennels** are available for guests to leave their pets.



COMMUNAL AREAS

- In communal areas, lounges, games rooms, auditorium and other transit areas in the hotel complex, **pets must be kept on a short leash at all times.**
- Pets are not allowed to relieve themselves inside the hotel. The surrounding area is available provided that you clear up after your pet.

Thank you for respecting these rules. We hope you have a pleasant stay at our hotel.

Please hand over a signed copy of this document as evidence of your acceptance of these conditions.

Owner's name and surname:

Signature, ID document and contact telephone no:

